



Plan Ahead for WMATA's Platform Improvement Project

You've got options and goDCgo can help.

ORANGE / SILVER LINE STATION CLOSURES **TOOLKIT FOR RIDERS**

Brought to you by goDCgo

WHAT IS goDCgo?

goDCgo is an initiative of the District Department of Transportation (DDOT) focusing on reducing solo-driving trips within the District of Columbia and its surrounding communities. goDCgo encourages employees, residents, and visitors to use more sustainable, affordable, and healthy transportation options such as bicycling, walking, carpooling, and using public transit.

WHAT IS THE PLATFORM IMPROVEMENT PROJECT?

During summer 2020, the Washington Metropolitan Area Transportation Association (WMATA) will reconstruct four Orange Line platforms and connect the Silver Line to Metrorail's existing network. Starting Saturday, May 23, all Orange and Silver Line stations west of Ballston will be closed and Silver Line service will be temporarily suspended. Orange Line service will run from Ballston to New Carrollton. There will be no Silver Line service. The station closures are part of Metro's three-year Platform Improvement Project (PIP) that will completely reconstruct the outdoor platforms at 20 Metrorail stations, making platforms safer and more accessible for customers with disabilities, while also addressing safety concerns and longstanding structural issues. During this time, free express and local shuttle buses will be available to provide alternative travel options for essential workers.

To best handle the station closures, commuters should prepare and educate themselves by knowing their transportation options. goDCgo provides individual trip planning services for commuters to help plan the quickest and most affordable route to work.

TRANSPORTATION OPTIONS

**This information only applies to commuters traveling west of Ballston on the Orange and Silver Lines.
For general transportation options outside of the impacted area, please visit godcgo.com.*



BALLSTON-MU Metrorail station will remain open and serve as the western destination on the Orange Line. So, all Orange Line trains will run from Ballston to New Carrollton. There will be NO Silver Line service.



Effective: Saturday, May 23, 2020

TRANSPORTATION OPTIONS



OPTIONS TO/FROM METRORAIL

BUS

FREE SHUTTLE SERVICE will be available. The following shuttles will operate Monday through Friday from 5am to 9pm; and Saturday through Sunday from 8am to 9pm. All shuttles run approximately every 10 minutes on weekdays and every 15 minutes on weekends.

OR SV Free Shuttle Service

Effective: Saturday, May 23, 2020

Orange Line Local

Service between **Vienna**, **Dunn Loring**,
West Falls Church & **Ballston-MU**

Orange Line Express

Direct service between **Vienna** & **Ballston-MU**
(no intermediate stops)

Silver Line Local

Service between **Wiehle-Reston East**, **Spring Hill**,
Tysons Corner & **Ballston-MU**

ADA shuttles provided upon request
between impacted stations



TRANSPORTATION OPTIONS

CONVENIENT BUS OPTIONS - REGULAR FARES APPLY

BUS

METROBUS provides multiple routes that connect Fairfax County and Falls Church City residents to nearby Metrorail stations. Fares start at \$2, cash or SmarTrip card, and service will be added on these lines during the project period.

- » **5A** – Service between Dulles, Herndon-Monroe Park & Ride, Rosslyn, and L'Enfant Plaza
- » **38B** – Service between Ballston, Clarendon, Court House, Rosslyn, and Farragut Square

Operating weekdays only on a modified Sunday schedule during **Metro's response to the public health crisis.*

ARLINGTON TRANSIT (ART) is Arlington's local bus service that operates on clean-burning natural gas and comes fully equipped with ADA accessible wheelchair ramps and priority seating. ART supplements Metrobus with cross-county routes and neighborhood connections to Metrorail and Virginia Railway Express.

- » **ART55** – Service between East Falls Church and Rosslyn via Lee Highway

Visit **Arlington Transit for schedule information during their response to the public health crisis.*

FAIRFAX CONNECTOR is the largest local bus system in Northern Virginia transporting about 30,000 residents on 91 routes daily. (Weekday rush hour service only; eastbound in a.m., westbound in p.m.)

- » **599** – Service between Reston North Park & Ride, Pentagon, Pentagon City, and Crystal City
- » **697** – Service between Stringfellow Road Park & Ride and L'Enfant Plaza
- » **698** – Service between Vienna and Pentagon
- » **699** – Service between Fairfax County Government Center, Fairfax Corner, US Department of State, and Foggy Bottom

Visit **Fairfax Connector for schedule information during their response to the public health crisis.*

OMNIRIDE is a public transportation agency located in the Prince William area that provides a host of travel options in Northern Virginia. OmniRide operates express and local bus service in neighborhoods surrounded by the I-95 and I-66 corridors.

- » **60** – Service between Manassas and Tysons Corner
- » **61** – Service between Gainesville and Tysons Corner
- » **601/602** – Service between Manassas and Pentagon
- » **611** – Service between Gainesville, Farragut Square, and McPherson Square
- » **612** – Service between Gainesville, Pentagon, Smithsonian, and Navy Yard
- » **622** – Service between Haymarket, Ballston-MU, and Rosslyn

Visit **OmniRide for schedule information during their response to the public health crisis.*



TRANSPORTATION OPTIONS



OPTIONS TO/FROM DC

BIKING

CAPITAL BIKESHARE rates start at \$2 for a 30 minute trip. With 35 stations in Fairfax County, 9 stations in Falls Church City, and over 250 in the District, Capital Bikeshare is an easy and cost-effective way to navigate station closures and connect to the nearest open Metrorail stations.

- » **East Falls Church Metro** – Sycamore St & 19th St N
- » **Dunn Loring Metro** – Gallows Rd & Avenir Pl
- » **Wiehle-Reston East Metro** – Wiehle Ave & Reston Station Blvd; Campus Commons; Sunset Hills Rd & Isaac Newton Square
- » **Spring Hill Metro** – Spring Hill Metro
- » **Greensboro Metro** – Westpark Dr & Leesburg Pike; Greensboro & Pinnacle Drive; Greensboro & International Dr
- » **Tysons Corner Metro** – Tysons Corner Station; Tysons One Pl & Chain Bridge Rd; Towers Crescent Dr & Tysons One Pl

SCOOTERS AND DOCKLESS BIKES are currently available in the District and Northern Virginia. Scooters and dockless bikes can easily be located and unlocked using the provider's mobile app.

- » **Northern Virginia** – Bird, Lime, Spin (Dockless operators may vary by jurisdiction.)
- » **Washington, DC** – Helbiz, Jump, Lyft, Skip, Spin (For more information about scooters in the District, visit godcgo.com/scooter.)

WASHINGTON AREA BICYCLISTS ASSOCIATION (WABA) offers courses for bicyclists of all skill levels to help adults ride more comfortably and confidently. All Capital Bikeshare members can access WABA classes for free.

RAIL

- » **VRE** provides service Monday-Friday on its Fredericksburg and Manassas lines from Northern Virginia suburbs to Union Station and L'Enfant Station.

TRANSPORTATION OPTIONS



TRAILS

Trails run between the District and Virginia; Mount Vernon Trail and Rock Creek Trail are highly accessible options. Mount Vernon Trail is an 18-mile paved multi-use trail that stretches from George Washington's Mount Vernon Estate to Theodore Roosevelt Island, connecting with regional trails.

Rock Creek Trail is an 8.5 mile asphalt/dirt multi-use trail with multiple end points in DC. Each of these trails are intended for shared use by a variety of groups (bicyclists, pedestrians, and joggers) and can be used as a commuter route. Learn more at godcgo.com/bike.



RIDESHARING

The Vanpool Alliance helps riders find vanpools that start or terminate in Northern VA through their free Vanpool Finder service. vanpoolalliance.org

Commuter Connections' Ridematching program will match commuters with a carpool or vanpool – reducing road congestion and freeing up parking. commuterconnections.org

Sluglines assists drivers bound on the I-395/I-95 and I-66 corridors by reaching the HOV passenger requirements. Riders receive a free ride. Find pick-up and drop-off locations at sluglines.com.

uberPOOL, Lyft Line, and Via allow commuters to share the ride with others in the same direction and pay less for your trip. Grab a ride using the provider's mobile app.

**Please be advised that shared rides may be temporarily paused due to the public health crisis.*

eRideShare, SAMERIDE, and Waze Carpool are mobile apps that connect commuters going the same way in DC and Virginia.

Taxis can be easily located and hailed around the Northern Virginia area with 24-hour dispatch service.



CARSHARING

Zipcar allows members to reserve and rent a car for as little as an hour and never requires members to pay for gas.

ADDITIONAL OPTIONS



TELEWORK

Telework is a work arrangement in which employees can work from home or an alternate location and do not have to commute to their usual place of employment. By establishing a telework policy during the platform closures, employees are able to maximize productivity while allowing for business continuity. Ask your employer about a telework arrangement.

If your employer needs assistance revamping or implementing a telework policy, they can contact goDCgo at 202-299-2186 or info@goDCgo.com.



FLEXIBLE SCHEDULE

Instead of requiring employees to report to work during standard hours, employees can avoid peak commute hours by implementing flexible work options. Ask your employer about non-traditional flexible options by either developing non-peak schedules for specific teams who consistently work together or by establishing midday core hours for all employees so meetings can be held regardless of start or end times.

If your employer needs assistance developing a flexible schedule policy, they can call goDCgo at 202-299-2186 or email info@goDCgo.com.

TRANSIT APPS



CITYMAPPER

Integrate all public transit in DC and get real-time options for getting from point A to B.



DC RIDER

Learn the nearest Metrorail station, when trains will arrive, and fare information.



GOOGLE MAPS

View maps and plan a trip by transit, walking, biking (or driving).



DC METRO TRANSIT

Real-time predictions for the DC Metrorail, Metro Bus, Circulator, and more.



TRANSIT

Plan your trip, set reminders, and get notifications about disruptions.



TRIPGO

Get around DC in either the cheapest, quickest, or most eco-friendly way possible.



WAZE

Navigate your driving route with peer recommendations on detours and road troubles.



CAPITAL BIKESHARE

Download the app for current bike and station availability. Users can also access bikes and ride stats within app.



CITYMOTION

Get real-time information for all your mobility options anywhere and everywhere you go.

RESOURCES

It's important that your employees know about scheduled PIP maintenance. As the project continues, **goDCgo will expand resources to provide you with the most updated and helpful information.**



METROALERTS

Free alert service that delivers Metro information to your desktop or mobile device.



VRE

Purchase fares for the VRE train, which eliminates the need to visit a vending location. It's important that you know about service changes. As the disruption continues, goDCgo will expand resources to provide you with the most updated and helpful information.



GODCGO

202-299-2186,
info@goDCgo.com,
platforms.godcgo.com

goDCgo, a program of the District Department of Transportation (DDOT), provides complimentary support to employers starting or enhancing a commuter benefits program.



DISTRICT DEPARTMENT OF TRANSPORTATION (DDOT)

(202) 671-2700,
ddot.dc.gov

The District Department of Transportation (DDOT) manages and maintains publicly owned transportation infrastructure in the District and ensures people, goods, and information move efficiently and safely.



WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY (WMATA)

202-637-7000,
wmata.com/platforms

The station closures are part of Metro's three-year Platform Improvement Project that will completely reconstruct the outdoor platforms at 20 Metrorail stations, making platforms safer and more accessible for customers with disabilities, while also addressing safety concerns and longstanding structural issues.

FAIRFAX COUNTY COMMUTER SERVICES (FCCS)

703-877-5900,
fairfaxcounty.gov/transportation

FCCS is a Transportation Demand Management program that advocates alternatives to drive-alone commuting for residents and employees in the County.



COMMUTER CONNECTIONS

1-800-745-RIDE (7433),
commuterconnections.org

Commuter Connections provides ride-matching services for individuals wishing to join a carpool or vanpool and administers the region's free Guaranteed Ride Home.



ARLINGTON TRANSPORTATION PARTNERS

703-247-2417,
solutions@transpartners.com
arlingtontransportationpartners.com

Arlington Transportation Partners (ATP) is Arlington County's business-to-business transportation consulting organization. ATP implements programs to improve commuting patterns, traffic congestion, personal health, and air quality in Arlington County. Businesses, residential communities, commercial properties, hotels, and schools can get transportation amenities and commuter benefits through ATP's transportation expertise and complimentary assistance.